

## **KUSU CODE OF CONDUCT**

### **Unacceptable Behaviour in Keele University Students' Union (KUSU)**

1. Keele University Students' Union aim to provide a safe space for all their members and, therefore, do not tolerate, either by members or guests, discrimination or harassment on grounds of race, gender, sexuality, disability against an individual or group. Disciplinary action would be taken in such instances, as it would with any serious breach of our Equal Opportunities Policy.
2. Verbal abuse, threats and/or any violence towards other customers, or any member of staff, is totally unacceptable and will result in ejection from the building and serious disciplinary action.
3. Anyone found to be vandalising or misusing the building will be ejected from the building, face disciplinary action and may be charged for any damage caused.
4. Keele University Students' Union do not tolerate the use, transfer or possession of illegal drugs on the premises. Anyone found using, transferring or in possession of any non-prescribed illegal drug will be ejected, face disciplinary action and may be handed over to the police.
5. An individual can be asked to leave, or be refused entry to, KUSU buildings if security consider them to be in breach of UK Licensing Laws, including, but not exclusively, being (1) excessively drunk or (2) in danger of harming either themselves or others or (3) in breach of the conditions of a ban (or any other restriction resulting from a Disciplinary Hearing). This will not necessarily result in any further disciplinary action, unless the individual (a) does not cooperate (b) violates one of the above guidelines or (c) is a persistent offender.

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## **KUSU VENUE REGULATIONS**

Entry to the Students' Union signifies agreement to the following:

1. Right to refuse admission is reserved where customers are behaving in a way that staff consider is, or could be, anti-social, cause harm or annoyance to themselves or others, breaches the Venue Licenses or is in breach of the SU's Code of Conduct.
2. Entry to events without advance tickets is strictly on a first-come first-served basis.
3. Only official merchandise is on sale in the venue, do not buy outside. This is for your protection so that you will receive only goods of proven quality.
4. No professional type cameras, video cameras or audio recording equipment will be allowed into the venue.
5. Ticket holders should note that late arrivals will only be given entry to the auditorium at a suitable break in the performance at the discretion of the management.
6. The venue reserves the right to change the bill without prior notification however every effort is made to ensure that the performance continues as advertised. In the event of cancellation of the event, only the face value of the ticket will be refunded by the venue- any booking fee must be refunded by the Box Office from which the ticket was purchased.
7. All customers consent to their being filmed, recorded and photographed as members of the audience. These images may then be published on the SU website, in SU publications and associated media publications.
8. Purchase of a ticket signifies a binding contract and as such the purchase price is non-refundable and the benefits non-transferable.
9. Tickets remain the property of the promoter until full payment has been received.
10. The tickets are security printed. Please protect the condition of the ticket as damaged tickets may become invalidated.
11. Tickets are sold on the condition that they are not transferable. Tickets purchased from unauthorised sources may not be valid for entry (Eg. Ticket touts).
12. All shows are for over 18's only UNLESS otherwise stated on the ticket. For over 14's shows, customers under the age of 18 MUST be accompanied by an adult. To avoid disappointment, patrons should carry identification and proof of age.