



Useful Contacts

Keele Police Post: 0845 330 3132 Ext 08964

Keele 24hr Security: Internal - 33004 External - 01782 733004 Emergency – 888

Residential Managers:

Oaks & Holly Cross – 34912 (off campus - 01782 7 34912)

Barnes - 34913 (off campus – 01782 7 34913)

Horwood – 34914 (off campus – 01782 7 34914)

Hawthorns – 34915 (off campus – 01782 7 34915)

If you cannot get hold of a Residential Manager contact 24hr Security (numbers above)

Keele Health Centre: Internal – 39993 External - 01782 753550

Staffordshire Police: *Non-Emergency* - On campus – 9101 Off campus – 101 ***Emergency*** - 999

Newcastle Citizens Advice Bureau: Advice Line – 0844 111 444, Well Street, Newcastle

Please Note: They may be closed at periods over the Christmas Vacation, during this time you can call the 24hr information line on 0844 499 4115

Atticus Solicitors (Criminal Law , provide Legal Aid): 01782 629840

UK Council for International Student Affairs (UKCISA): Visa enquiries can be made by students to this number. More info below:

Our advice line is open from Monday to Friday, 1300 - 1600 hours (UK time). We answer about 10,000 calls annually, so our telephone advice line is very busy. This is why we ask you to try to find the information on our website first, or contact an adviser in your college or university. If you do have difficulty getting through to our advice line, please keep trying, and you should get through eventually.

Outside the UK: +44 20 7107 9922

Inside the UK: 020 7107 9922

Christmas closures 2011: the advice line will be closed from 23 December 2011 to 2 January 2012. It will reopen on 3 January.

Shelter: Housing and Homelessness Advice Line: 0808 800 4444

NHS Direct: 24hr helpline: 0845 4647

Genito Urinary Clinic (GUM): 01782 554205

Domestic Violence 24hr Helpline: Tel: 0808 200 247

Victim Support: 01782 717184

The Samaritans: 01782 213555 or 08457 90 90 90

Dove Bereavement Helpline: 01782 683155 or 683153

ADSIS Alcohol Helpline: 0844 561 7079

Drinkline: 0800 917 82 82

Frank Drug Information Helpline: 0800 77 6600

Staffordshire Mental Health Helpline: 0808 800 2234