

# Complaint Form

Name:

Address: (Keele)

Address: (Home)

Tel: (Keele)

Tel: (Home)

E-mail: (Keele)

E-mail: (Other)

I am aware of the IAU's Electronic Mail Policy and agree/disagree\* for the IAU to contact me about my complaint using email.

\*delete as applicable

Signed \_\_\_\_\_

Please tell us the details of your complaint

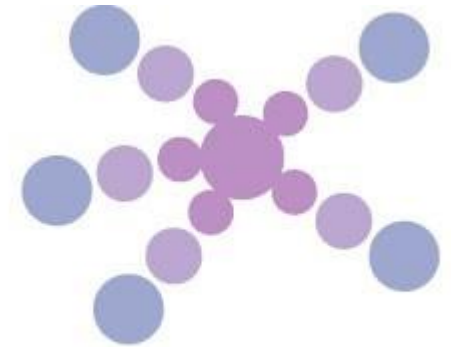
Please tell us what you feel should/should not have happened

Please tell us what you would like us to do now (continue on separate sheet if necessary)

Thank you for completing this form. You will receive a reply within 5 working days.

Keele University Students' Union

# Complaints Procedure



Independent Advice Unit